CNR Student Network Accounts

Description

A CNR network account is provided for all registered students, faculty, staff, adjuncts, and tutors at CNR. A network account is required to access online resources at CNR such as E-mail, Library Databases, the CNR Wireless Network, CNR Support Portal, Canvas, Lab Computer Access, and much more.

How to obtain your CNR network account information

- Go to the Virtual Help Desk at www.cnr.edu/helpdesk
- Click on ‘Student Network Accounts’
- You will be prompted to confirm your identity
- Your username, CNR unique ID, and email address will be displayed here along with instructions to create your password. It is important to remember and note down the information on this screen for your own records.

Your CNR email account

- You can access your CNR Email at http://gmail.cnr.edu
- Your Email address is your username@cnr.edu. Check this email address regularly as the College will use it for official communication.

If you forget your CNR username or password

- Go to the Virtual Help Desk at www.cnr.edu/helpdesk and click on the ‘Student Network Accounts’ link
- Follow the prompts to retrieve your username and reset your password.

Introducing CANVAS - CNR’S New Learning Management System

- Provided your Instructor has published your course on CANVAS and as long as you are officially registered for the course, you will be able to access the course site
- To access CANVAS, type the following into your browser bar (do NOT use "www"): canvas.cnr.edu
- In the login box, type in your CNR Network ID and Password and click Login. Refer to above section "How to obtain your CNR network account information" if you do not know your CNR Network ID and have not created a Password.
CNR Student Network Accounts

- CANVAS offers all CNR students 24/7 support via phone, text or email. If you contact the CANVAS Help Desk, you must specify your school and campus, along with the nature of your problem. Click the Help link on the CANVAS dashboard.

Security and your CNR network account

- The Office of Information Systems will not ask for your password
- Do not share your password with anyone
- For more information regarding CNR network account usage and policies please see: Policies at [http://www.cnr.edu/computer-and-network-use-policies](http://www.cnr.edu/computer-and-network-use-policies)

CNR Technology Support Portal

- To access the CNR Support Portal please visit support.cnr.edu (do NOT use "www"). You will be prompted to login with your network credentials
- Use the Support Portal to submit a new incident (i.e. issues with login, technology problems, or questions), search the knowledge base for solutions.
- Once a new incident is created (by completing all mandatory fields of the form) you will receive email notifications and updates pertaining to the incident

Configuring personal devices to CNR Wireless

- In order to access the CNR Wireless (WiFi) network your device must be registered and comply with our network standards. You can find information on how to setup your device(s) at support.cnr.edu/solutions.portal

MyCNR

- To access your course information, view your grades, see your Financial Aid award, or to pay your bill, visit [https://mycnr.cnr.edu](https://mycnr.cnr.edu)

Sign up for the Emergency Alert System

- Go to [https://mycnr.cnr.edu](https://mycnr.cnr.edu) and click on “Emergency Alert Signup” to receive notifications regarding delayed openings and College closures and other emergencies.